

GUIDELINES ON PRODUCT RETURNS  
(Complaints, Take Back of products, Service Exchange Parts)

**Particular Requirements relating to:**

**TVH Singapore Pty Ltd**

Maximum term for Product Complaints	: 3 months
Minimum Product value per unit for Take Back	: 10 SGD
Take Back Applications: Administrative surcharges	: 35 %



**TVH SINGAPORE PTE LTD**

103 Neythal Road • Jurong • SG-628591

T +65 6276 1450 • F +65 6276 1452 • sales@tvh.com.sg • www.tvh.com.sg

RBS • SWIFT ABNAGSG • SGD 000.10.02.19.055 • USD 000.05.02.89.055